SEPTEMBER 2002

## Tips to Reduce Stress at Your Workstation

#### **Keyboard Support**

Keyboard supports should be height and angle adjustable to enable the user to have their wrist, arm, shoulder and neck in the neutral position (neutral position

is....keeping you spine and head upright, sit well back into the chair, keep you knees the same level as your hips, rest your arms comfortably at your side, raise your forearms to form a 90 degree angle with your upper arms, as you work keep your wrists in a straight line with your forearms). The keyboard should be able to tilt both towards and from the operator, and the support should leave enough room for thigh and leg clearance. Keyboard supports should have room for a mouse, to



help avoid overreaching and contact stress to the operator's wrist. Fixed keyboard supports that are placed too high or low can cause additional stress the operators shoulder and neck.

#### Office Chair

Height Adjustability is a key factor when choosing a chair for your workstation. Most chairs are height adjustable, and have handles on the side, which will raise and lower the chair; turning the base of the chair by hand can raise older model

chairs. Other features to consider are seat back angle, lumbar support, and armrest. Seat back angle allows the seat to tilt forward and back. The seat should be adjusted so the legs form a 90-degree angle to the floor. Lumbar support should rest in the small of the operator's back. Lumbar supports are most effective when the operator is sitting up straight.

Back –support pillows can provide lumbar for chairs without lumbar support. Adjustable armrests give the operator a chance to fully relax during "mini breaks" employees should take.

#### **Copy Holder**

You should use a copyholder so your paperwork is at or slightly below eye level. This prevents forward tilting of the head and neck which strains neck muscles and joints. Using a copyholder reduces the number of times you bend your head forward and backward. Remember to position your monitor directly in front of you to prevent neck strain.

Take rest breaks to reduce stress on your back and eyes. When on break, take a walk to stretch back muscles. Focus your eyes at an object at a different distance than your computer, blink your eyes to moisten them or close your eyes for 5 seconds to relax them.

Adjust your workstation to fit your body and workstyle. If you need an ergonomic evaluation of your work area contact Tom Skirzynski of the Safety office at X2525.

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If you have any safety related topics you would like to see in our publication or have any questions that we can help with, please contact the Wing Safety Office at 6013 or e-mail at Robert.Fusco@njatla.ang.af.mil

# SCHOOL'S OPEN

The slogan "School's open, drive carefully" has reminded adults of the potential for danger for more than a generation, but it is a message that bears repeating.

If you're driving this morning, pay careful attention to the young people who are excitedly going to or from the community's schools. Watch the school buses and the children who are entering and exiting. Follow traffic rules, including posted speed limits within the school zones. If you must err, do so on the side of caution.

And parents, talk to your children before they leave the house this morning. Make sure that they realize that in a collision with an automobile, they are the sure looser.

The reward may be one child's life protected from danger. And that is a blue ribbon award for the entire community.

It's that time of year again....put away the beach bags and get out the back packs - school is just around the corner. This is an ideal time for parents and students to develop strategies to reduce the stress and anxiety that comes with the start of a new school year.

Begin by establishing daily routines before school starts. This is especially important for young children since they have more difficulty with transitions. One way to do this is to practice your morning schedule the week before school actually starts. Find out how long it takes to get up, get dressed, eat breakfast and head out the door. This will help alleviate any last-minute morning hassles.

Designate a space in your home specifically for doing homework. It may be better if this area is not in the child's room because there are often too many distractions there. Developing good study habits at an early age will help your child improve responsible behaviors long-term.

Discuss how your children might deal with bullies and other situations that concern them. If your children are prepared to deal with difficult circumstances, there will be fewer problems and worry when they arise. For strategies on discussing these issues with your younger children tonystime.com is a program developed jointly by Stand for Children and Tony's Pizza. The Web site features tips and activities that teach children about responsibility, respect, rules and relationships.

Review safety and school rules with your children to avoid any confusion. It's important to understand how to safely board and exit a bus, as well as how to cross streets before and after school. In addition, discuss what is appropriate to bring into a classroom and what is not.

Set a time each day to talk with your children about their school day. This conversation could take place during dinner, in the car, or right before bed. Have reasonable expectations for what the conversation will be like. Asking, "How was school today?" is likely to get a standard response of, "Fine." Asking more specific questions such as, "What was the most interesting thing you learned today?" may be a better way to start a conversation. But whichever approach you choose, it is important to maintain an open dialogue with your children and be aware of their daily activities and what they are learning.

Most important, be enthusiastic. Acknowledge your children's concerns about the challenges of a new school year, but help them get excited about learning and making new friends. By preparing yourself and your children ahead of time, you'll pave the way for a successful start of the school year.

### CPSC, Pottery Barn Kids Announce Recall of Wooden Clacker and Ride-On Toys

WASHINGTON, D.C. - In cooperation with the U.S. Consumer Product Safety Commission (CPSC), Pottery Barn Kids, of San Francisco,

Calif., is voluntarily recalling about 3,800 Star Clacker wooden toys and about 3,000 Ride-

On Duck wooden riding toys. The wooden peg can come off of the Star Clacker toy

and pose a choking hazard. The Ride-On Duck's wheel cap can break, allowing the wheel to come off and release



small parts, also presenting a choking hazard to young children. The Star Clacker wooden toys, also does not comply with the Federal Hazardous Substance Act for design and construction of baby rattles, due to the handle length.

Pottery Barn Kids has received one report of a wheel coming off of the Ride-on Duck toy. No injuries have been reported for either product.

The clackers are made of three wooden star shapes, tied together, with the two outside stars painted red, white or blue. The center star and handle are made of natural wood. The toys measure about 6-inches long. The handle has a gold "Made in China" label and a white label reading, "Intended for Children over 6 months of Age."

The Ride-On Duck is a yellow wooden duckshaped toy with orange wheels and bill that measures 12-inches high by 20-inches long. It has a gold "Made in China" label on the bottom.

Pottery Barn Kids stores nationwide sold the Star Clacker toys from April 2002 through July 2002 for about \$6. Pottery Barn Kids stores nationwide, catalogs and Internet site sold the Ride-On Duck toys from September 2001 through June 2002 for about \$49.

Consumers should take the recalled toys away from young children immediately and return the toys to the store where they were purchased for a refund or replacement toy. For additional information, contact Pottery Barn Kids at (866) 428-6467 between 8 a.m. and 5 p.m. PT Monday through Saturday. Consumers can also visit the firm's web site at www.potterybarnkids.com.

CPSC, Greenlee Textron Inc. Announce Recall of Electrical Testing Meters

WASHINGTON, D.C. - In cooperation with the U.S. Consumer Product Safety Commission (CPSC), Greenlee Textron, Inc. (Greenlee), of Rockford, III., is voluntarily recalling about 650 electrical testing meters. The meters are used to measure voltage and current of electric-powered equipment. An incompatible grommet, located in the battery compartment to protect internal wires, can cause the meter to provide inaccurate voltage

and current readings. A meter that inaccurately indicates zero voltage or current creates the potential for electric shock or an electrocution hazard from the equipment being tested.

CPSC and Greenlee have not received any reports of injuries or property damage. This recall is being conducted to prevent the possibility of injuries.

This recall involves certain CM-700 and

CM-750 electrical meters. The 8-inch meters are dark green with bright yellow features. The model number and the words "Greenlee Test Instruments" are printed across the front of the meter. A silver plate on the back of the meter displays the serial number (S/N). Serial numbers included in the recall range from 0203540001 through 0203540650. The electrical meters were made in Taiwan.

Home Depot (model CM-750 only) and electrical supply stores sold the meters nationwide during April 2002. The CM-700 model sold for about \$100 and the CM-750 for about \$140.

Consumers should stop using the recalled meters immediately and contact Greenlee to receive a replacement meter. For more information, consumers can contact Greenlee toll-free at (800) 435-0786 between 8 a.m. to 5 p.m. CT Monday through Friday or visit the firm's web site at www.greenlee.textron.com

For more information on the current or any past recalls visit CPSC's homepage at http://www.cpsc.gov/



Model Number



### **WHAT HAPPENS**

Reprinted from United States Air Force Flying Safety Magazine, July Issue

CAPT KERRY L. TIDMORE 2 ARS/SE MCGUIRE AFB NJ

Risk. Just like taxes, it's virtually inescapable. Risk surrounds us everywhere we go, even in the peace and sanctity of our own backyard barbecues with our friends or in the (so-called) safety of our homes. Although we can reduce the risk that we are exposed to in most situations, the bottom line is that risk is inherent in all operations. Whether we're flying an instrument approach to a strange field in the weather and at night, or simply making the mistake of shopping at the commissary on payday, we accept some degree of risk at all times in our everyday lives.

My instructor seemed to have the whole process figured out very clearly.

So, how do we control this risk that we encounter, voluntarily or involuntarily? Well, most people have been doing some type of risk management since a very early age and probably didn't even realize it. I can still remember my first formal lesson in risk management from years ago. My instructor seemed to have the whole process figured out very clearly. In fact, all of you were enrolled in the same course at one time or another. Who was the instructor who was able to lecture on just about any topic? You guessed it; I'm talking about Mother. Even now, after flying airplanes for more than 15 years and attending several formal and informal schools on flying, aviation concepts, and related safety programs, I still use the risk management assessment process my mother gave me at a very early age. The process is uniquely simple yet ultimately efficient: "What Happens Next?" The USAF commonly refers to Mom's process as the "Scenario," or "What If Process," where you take proposed actions in a particular situation, project them forward to a logical conclusion, and then look at the outcome and determine if it's desirable, and if the benefit outweighs the cost. Bang! Without even knowing it, we've just applied ORM principles.

The Air Force adopted the ORM concept as a tool for its members to use in reducing risk in all aspects of life, both on and off duty. The basis of ORM is the understanding that risk is inherent in all operations but that risk can also be controlled. As a primary jet instructor for three years teaching the Air Force's newest aviators in many high-risk categories of flight (i.e., advanced aerobatics, instruments, low-level, and formation), I always tried to impress upon my students the importance of adopting their own internal risk management policy. This policy for conducting ourselves in the employment of our machines is kind of a "go/no-go" philosophy that takes into account the time-critical nature of most of the decisions we make in flight. It includes simple things like the "what if" policy: "How will the safety report read if something goes wrong?" or "Could I perform this maneuver or flight in good conscience with an examiner or my commander on board?" These are all examples of ORM in action, and stem from concepts of ORM that anyone can use anywhere, on or off duty.

Continued on page 5



In an effort to simplify the current sixstep process of Air Force ORM and foster a greater understanding and use by members, Air Combat Command adopted a three-step process to be used in addition to the established six-step process. The new "hip pocket" process is designed to increase understanding and retention of ORM principles and, therefore, help incorporate the ORM culture into our everyday tasks. The new process is known as A...C...T:

Assess environment for risk...

- Be aware of your surroundings, duties, tasks, etc., on and off duty.
- Analyze what could go wrong.
- What are the chances of something happening?

Consider options to limit risk...

- What can you do about it?
- Is it worth the risk to do it?
- Does the risk require you to elevate the decision-making process?

Take appropriate action...

- Implement risk controls (take preventive action).
- Does your action control the risk? If not, start the process again.
- Spread the word! Let others learn from your experience.

As military members and defenders of this great country, we are always at increased risk. Therefore, our adoption of these basic principles both on and off duty can only help us detect, assess and control risk while enhancing performance and maximizing our combat capabilities. Remember the bottom line: Accept no unnecessary risk.

ORM is a logic-based, common sense approach to decision-making that can be used in a split-second, or employed by a group over time. It's a necessary tool that should be utilized by everyone in some shape or form, and passed on to our newest Air Force members.

And by the way, if you had the same person I did as your first risk management principles instructor, give her a call and thank her today.

I always
tried to
impress
upon my
students
the importance
of
adopting
their own
internal
risk management
policy.